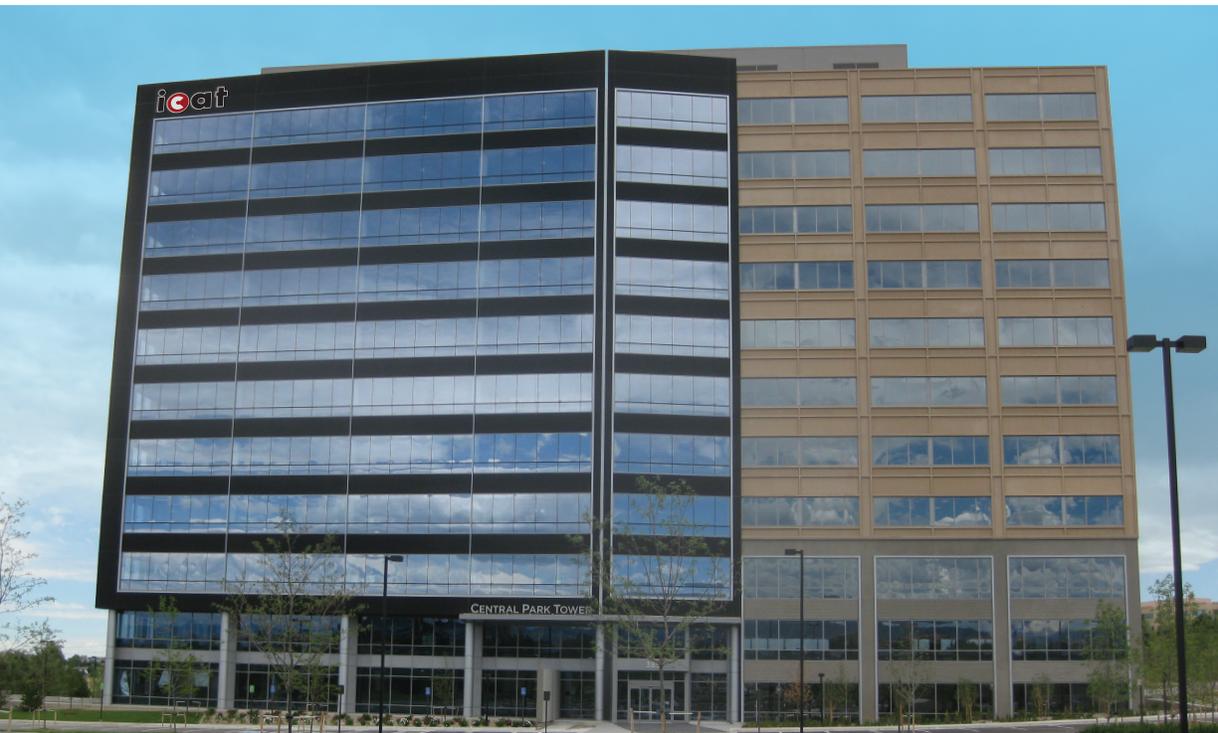


# Security. Service. Recovery.

What we provide our customers.



**Security,  
Service and  
Recovery**  
for businesses  
and homeowners



**At ICAT,** we have a single goal —  
**to help businesses and homeowners recover from a disaster.** How we do it today is slightly different than when we started in 1998. Today, we are one of the most stable insurance organizations in the U.S. catastrophe market. We offer insurance solutions that provide, security, service and recovery.

> **Security. Service. Recovery.**

**icat**  
a VICTOR company

## Security.

- > \$100,000 insureds protected
- > \$400M+ premium in-force
- > Providing coverage in 42 states

## Service.

- > Over 10-years of disciplined CAT response planning
- > Get a quote in just a few minutes!

## Recovery.

- > 41,000+ catastrophe claims handled
- > In-house claims authority for rapid claims settlement
- > Over \$3.4B in claims paid

### Security

#### Strong Carrier Partners provide exceptional value:

- > Ability to write limits up to \$25 million per policy
- > Diverse line up of strong A-rated carriers
- > Expanded product offerings
- > Secure products and payout of claims
- > Stable capacity with broad underwriting appetite
- > Unprecedented level of security

### Service

**What we do for businesses and homeowners.** We take great pride in the service, products and stability we deliver to brokers and agents. ICAT leads the market with customer service satisfaction ratings with underwriting, coverage, claims process and payout. Additionally, we continue to seek feedback from agents and their customers to enhance our products and services. This input helps ICAT offer the most competitive product in the changing catastrophe market.

### Recovery

**What we offer your customers.** Boulder Claims, a wholly-owned subsidiary of ICAT, provides ICAT with in-house claims authority that allows for rapid claims response and settlement. With Boulder Claims every customer can have the confidence that claims will be adjusted quickly and efficiently. Boulder Claims conducts comprehensive catastrophe management plans every year to ensure that ICAT delivers exceptional service when it matters most.

## Security, Service and Recovery

for businesses and homeowners

**When ICAT customers are faced with a catastrophe, we have exceptional financial security and claims service that enable businesses and homeowners to recover and rebuild their future.**

**Catastrophe coverage** when you need it most.

**icat**  
a VICTOR company

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