

# What to Expect from from Your ICAT Inspection



**Hawaii**  
Residential  
Inspection

## Thank you for binding with ICAT!

**In order to be able to fully deliver on the promise to protect our policyholders in the event of a catastrophe,** we believe it's important to inspect the risks we insure. An inspector from ICAT or a third-party vendor will be sent to conduct an onsite inspection within 30 days after the policy is issued.

### How do I know if my home will be inspected?

All single and multi-family dwellings older than five years are inspected.

### Will I need to be present during the inspection?

Our inspector will attempt to call you to schedule a date; however, if we cannot get ahold of you, we will choose a date for the inspection. When your inspector arrives, he or she will knock on your door to present their credentials. If you are not home, a door tag will be left advising the inspection has been completed. Please note this is an inspection of the exterior of the home only.

### What if I live in a gated community?

If you live in a gated community, we ask that you let the appropriate party know you will have an inspector that will need access on a specific day.

### What if my home is occupied by a tenant?

If your home is occupied by a tenant, you will need to give the tenant adequate notice of the inspection.

### What are you looking for during the inspection?

The inspection is used to verify specific building characteristics, including:

- ✓ Address verification
- ✓ Year built
- ✓ Number of stories
- ✓ Square foot
- ✓ Construction type
- ✓ Building and roof condition
- ✓ Foundation type
- ✓ Additional structures on the property

**For more  
information**

Call your agent or visit  
[www.icat.com/for-customers/residential-inspections](http://www.icat.com/for-customers/residential-inspections)

## Hawaii Self-Inspection Option

If you or your agent signed up for the self-inspection option, you will need to download the MyICAT app in the app store and follow the steps prompted within 14 days of the date the policy is effective or a professional inspection will be ordered for you.

**We want you to rest assured that your home is in good hands with ICAT.**

When the inspection has been conducted, you should see a door hanger with the words **“Your ICAT Inspection is Complete”**

**icat**  
a VICTOR company

ICAT  
385 Interlocken Crescent  
Suite 1100  
Broomfield, CO 80021

808-237-5060  
[HawaiiHomeowners@icat.com](mailto:HawaiiHomeowners@icat.com)

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**> Security. Service. Recovery.**